



Field Support Technician Washington DC

Job Summary

The Field Support Technician will provide for deployment and on-going technology support extending to 400 sites across the country. This position is in support of major workstation and WAN deployment effort and will run the length of the project, approximately 5-6 months. Travel of up to 75% expected.

Essential Duties and Tasks

- Install Cisco 861w routers and Window 7 PCs at remote site locations
- Perform new PC setup and configuration, including data migration and setup within our WAN environment
- Troubleshoot router, modem and VPN connectivity issues
- Perform user training overviews
- Update inventory records
- Perform site technology surveys
- Other duties as assigned

Skills, Knowledge and Experience

- Experience with Windows PCs and operating systems
- Experience working with routers and modem and troubleshooting connectivity issues
- Ability to self-manage time, including travel arrangements and scheduling with remote offices

Physical Demands

- Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and ability to adjust focus
- The employee may occasionally lift and/or move more than 25 pounds
- Employee will sit for several hours each day but will also need mobility and ability to stand, type, and walk for periods of time
- The employee is occasionally required to stand and stoop, kneel, crouch, or crawl
- While performing the duties of this job the employee is regularly required to use hands to finger, handle, or feel; reach with hands and arms; and talk or hear

Qualifications

- Bachelor's degree in area of specialty and 2-4 years of experience in the field or in a related area
- Must be able to pass Level-5 (Public Trust) security requirements (background check)
- Must be able to pass pre-employment drug screen, and will be subject to any post-accident and/or reasonable suspicion testing throughout employment
- EAD, Green card holders, and US Citizens

Work conditions

- The noise level in the environment is moderate
- The environment is a typical office setting

How to apply

Submit Resume to HR@powtec.com or send a fax to HR Department 360-377-8608.

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